

VINYL SIDING DÖCKE

WARRANTY CERTIFICATE

Dear Customer!

Thank you for choosing our products. We did our best to ensure that our products fully meet your requirements, and the quality corresponds to the highest world standards. We strongly recommend that you read this document thoroughly to ensure you are well informed about the warranty coverage of your purchase.

Manufacturer:

Döcke Extrusion LLC, INN (Taxpayer Identification Number) 5007047293.

Registered address:

Russia, 141802, Moscow Region, Dmitrovsky district, town of Dmitrov, Kosmonavtov street, estate 59.

Product information:

Product name: vinyl siding – external finishing wall panels made of polyvinyl chloride, including panels with acrylic coating and accessories for them. Intended purpose: external finishing of buildings. The quality and safety of Döcke siding are confirmed by all necessary certificates of conformity.

Warranty period:

The Döcke siding is covered by the following warranty:

Döcke STANDARD:

30 years – any deformations (swelling, cracking, fracture) caused by climatic factors. 3 years – colour stability* of the Döcke STANDARD siding. Thermal stability** during the entire service life.

Döcke PREMIUM:

50 years – any deformations (swelling, cracking, fracture) caused by climatic factors. 7 years – colour stability* of the Döcke PREMIUM siding (except for Iris and Praline).

Döcke LUX:

50 years – any deformations (swelling, cracking, fracture) caused by climatic factors. 10 years – colour stability* of the Döcke LUX siding. *Colour stability is smooth and uniform change in the colour saturation within

the range of 2 units max (according to CIE Lab) under normal conditions of observation (day light, at least 1.5 m distance) when used in any climatic conditions. **Thermal stability is the lack of any changes in the shape or mechanical properties of the products when used under the surface temperature conditions of -40 to +50 °C.

Terms of warranty:

The warranty period starts when the products are sold (from the date shown in the Warranty Card). If the sale date cannot be determined, the warranty period starts from the date of manufacture. No defects that could be identified prior to commencement of works will be repaired for free.

This warranty is valid subject to the following conditions:

- Availability of a fully completed Warranty Certificate with a seal of the trading company and signature of the buyer.
- The product was used as intended.
- The product was mounted in full compliance with the manufacturer's Installation
- Instructions as in effect on the installation date.
- The product was mounted using genuine components only.
- The construction was carried out in compliance with the construction standards and rules as in effect on the installation date.

The warranty shall not apply to the following products:

- Damaged as a result of force majeure circumstances, including hurricane, lightning, earthquake, etc.
- Mounted in violation of the manufacturer's Installation Instructions.
- Damaged as a result of a violation of the Storage and Use Rules contained in the manufacturer's installation instructions.

- Damaged by deformations caused by normal building or structure settling or any errors made during construction.
- With any other damages other than manufacturing defects.

The manufacturer reserves the right to discontinue production or change any of its products, including colour, without notifying the Buyer, and shall not be held liable for any such discontinuation or changes.

Storage and Transportation Rules:

The products must be transported in covered vehicles. The length of the vehicle must be not less than the length of the transported material. The products must be stored in the manufacturer's branded packaging only. The products must be stored in a place protected against moisture and direct sunlight. The products may be stored in covered places equipped with a ventilation system under the temperature of -40 °C to +50 °C and relative air humidity of 50-60%. For long-term storage (above 10 days), the products must be placed on pallets or racks. The stacking height of boxes must not exceed 1.5 m.

It is prohibited to store the products:

- Without packaging;
- Under direct sunlight;
- Near heating elements (at a distance less than 1 m).

Döcke Extrusion LLC shall not be held liable for any colour deviation of the replacement material if the colour of the replaced material has changed during normal operation. If you need to have the changed or discontinued material replaced, the manufacturer may replace it with a comparable material of similar quality and price range. The volume and quantity of the material will be determined by the Manufacturer at its sole discretion.

Date of purchase: _____

Name of the product (full, incl. color): _____

Quantity: _____

Batch number (on the package): _____

Name of the Seller company: _____ stamp

Signature of the Seller: _____ / _____
signature name, surname

I confirm that I am familiar with: the terms of the warranty, rules of storage, transportation and care, installation instructions.

Buyer's signature: _____ / _____
signature name, surname